

EXPRESSION OF INTEREST FOR EMPANELMENT OF HOSPITAL/CLINIC/LABORATORIES

The Director (A&F) National Highways & Infrastructure Development Corporation Limited, 3rd Floor, PTI Building, Parliament Street, New Delhi- invites applications from reputed private/corporate/government hospital in New Delhi and NCR region for tie up arrangement (empanelment) on contract basis for Two years extendable to another one year.

FOR SUPER SPECIALITY SERVICES/HAEMODIALYSIS/BLOOD BANK/ SECONDARY CARE TREATMENT/ DIGNOSTIC CENTRES/ PATHOLOGY LABS.

The tender document may be obtained on submission of a Demand Draft of Rs.500/- (non refundable) issued by nationalized bank in favour of "National Highways & Infrastructure Development Corporation Limited " from w.e.f 12.08.2016 to 19.08.2016 during working hours from the Office of General Manager (HR) or it may be downloaded from our website www.nhidcl.com and in this case the cost of form be submitted along with tender form. The duly filled documents must be deposited latest by 02.09.2016 **(1500 Hrs)**. The tender will be opened on 02.09.2016 at 1600 Hrs at Conference Hall. If 02.09.2016 happens to be a holiday, it will be opened on next working day at the same time. A Pre-Bid Conference will be held at 3:00PM on 22.08.2016 and Clarification on Pre-Bid Conference (To Be Posted On www.nhidcl.com) By 5:00 PM On 23.08.2016

The Director (A&F) National Highways & Infrastructure Development Corporation Limited, reserves all rights to reject one or all the tenders without assigning any reason thereof.

Director (A&F)
National Highways & Infrastructure Development Corporation Limited

F.No:-.....

Date:-

To, _____

DOCUMENT COST RS 500/-(Non Refundable)

EXPRESSION OF INTEREST
(Please read all terms and conditions carefully)

The Director (A&F) National Highways & Infrastructure Development Corporation Limited, 3rd Floor, PTI Building, Parliament Street, New Delhi invites Expression of Interest from Government/Semi-Govt/CGHS approved/Private Hospitals for Empanelment of centers for Superspeciality and secondary care treatment on cashless basis at CGHS Rates(given at its website) in sealed envelope. Application forms along with Terms and conditions can be downloaded from the website at www.nhidcl.com Duly filled forms, complete in all respect should reach the office of the Director (A&F) National Highways & Infrastructure Development Corporation Limited, 3rd Floor, PTI Building, Parliament Street, New Delhi by.....(12 Noon).

Bids will be opened on in the Conference Room, 3rd floor, National Highways & Infrastructure Development Corporation Limited, 3rd Floor, PTI Building, Parliament Street, New Delhi at 2.00 P.M hrs. If Bids opening date happens to be a holiday, will be opened on next working day at the same time. The renderer/authorized person may choose to be present at the time of opening of bids.

The Hospitals/ Diagnostic Centres who have already empanelled with this office should also give their expression of interest for continuation of services along with form, cost of form, necessary enclosures and they need to apply afresh, otherwise their agreement would be treated as cancelled on respective due dates.

DOCUMENT COST RS 500/-(Non Refundable):-

Party downloading the form from website shall have to deposit **RS 500 /- (Non Refundable)** separately as Tender Document Cost in the form of Demand Draft drawn on any nationalized bank in favour of the Director (A&F) National Highways & Infrastructure Development Corporation Limited, payable at New Delhi.

Document Acceptance: Documents should be dropped in tender box only in the aforesaid Office. Document received after the scheduled date and time shall be rejected outrightly.

CONDITION FOR OPENING OF DOCUMENTS/BIDS

EOI Document will be out rightly rejected if any technical condition is not fulfilled. Photocopy of necessary certificates (as per Annexure-I) should be attached with technical bid. Inspection of centers will be done by constituted committee on the address given on document form.

CONDITIONS FOR AWARD OF CONTRACT.

Only those applications will be considered for Award of contract that will fulfill all technical conditions and also has satisfactory report of inspection committee.

1. Rates of package and procedure should be as per CGHS rate offered by the tenderer/hospital/clinic etc.
2. Award of contract may be given to one or more Tenderer.
3. **Other things being equal, preference will be given to hospitals/clinics/labs which will offer indoor treatment facilities/investigations at current CGHS rates.**
4. Tenderer is at liberty to apply for any number of specialties as per Annexure II.
5. Tender form and ANNEXURE I & II should be duly filled and signed.
6. Forms may be downloaded from NHIDCL website (www.nhidcl.com). Party downloading the form shall have to deposit separately Tender document Cost of **RS 500/-(Non Refundable)** in the form of Demand Draft drawn on any nationalized bank in favour of National Highways & Infrastructure Development Corporation Limited payable at New Delhi.
7. An agreement on stamp paper of Rs. 100/- shall be signed after finalizing the verification/physical verification of records/Institution and incidental charges related to agreement shall be borne by the Empanelled centre. Agreement will be effective w.e.f. date of signing of the agreement.
8. Specialties to be Empanelled are as per ANEXURE II

Technical Bid must be accompanied with documents as per annexure-I otherwise EOI document will be out rightly rejected.

MINIMUM REQUIREMENT OF HOSPITAL/EMPANELLED CENTRE FOR SUPER SPECIALITY TREATMENT/ INVESTIGATION

- A. (i) Specialty Hospitals (specialties list given below) Hospitals having less than 150 beds can apply as a specialty hospital - provided they have at least 25 beds earmarked for each specialty applied for with at least 15 additional beds. Thus under this category a single specialty hospital would have at least 40 beds. However, under this category a maximum of three specialties is allowed as per annexure "II"
 - (ii) Super-specialty Hospitals - with 150 or more beds with treatment facilities in at least four or more of the Super Specialties as per annexure "II".
 - (iii) Private hospitals already on the panel of CGHS subject to their fulfilling their relevant eligibility criteria.
- B. Intensive care unit with minimum ten beds. (Minimum 3 beds who apply for single specialty). The total bed strength is inclusive of ICU beds.
- C. 24 hours emergency services managed by technically qualified staff
- D. Provision of dietary services
- E. Blood Bank facilities (Blood Bank For Superspecialty Hospital)
- F. Super Specialty Investigations i.e. CT Scan, MRI, Echocardiography, Scanning of bones and other body parts, Bio Chemical and Immunological investigations etc.

MINIMUM REQUIREMENT OF HOSPITAL/EMPANELLED CENTRE FOR SECONDARY CARE TREATMENT/ INVESTIGATION

(A) Multi-Speciality hospitals (Specialties list given below) having 50 beds or more (which includes ICU beds) can apply as a Multi-Speciality hospital. A single-Specialty hospital should have at least 15 beds.

(B). Intensive care unit with minimum three beds. (3 beds and 3 ventilators) except in case of eye centres..

(C). 24 Hours Emergency Services Managed by Technically qualified staff

(D). Provision of dietary services

(B) The Diagnostic Centers must satisfy the following conditions:-

a) For Diagnostic Centers should have Super Specialty Investigation facilities i.e. CT scan, MRI, Echocardiography and other body parts, Bio Chemical and Immunological investigations etc. required for super specialty treatment in addition to routine investigation facilities.

(C) Pathology Labs willing for empanelment must be CGHS empanelled and must have NABL accreditation for Histopathology, Micro Biology and Biochemistry separately for at least 5 yrs.

Note: Super specialty hospital may have in-house investigation facilities for providing super specialty treatment.

I. GENERAL TERMS AND CONDITIONS

(a) Package rate shall mean and include lump sum cost of in-patient treatment/day care/diagnostic procedure for which a NHIDCL beneficiary/staff (SERVING) has been permitted by the competent authority or for treatment under emergency from the time of admission to the time of discharge including (but not limited to): (1.) Registration charges (2). Admission charges (3.) Accommodation charges including patients diet (4). Operation Charges,(5).Injection Charges,(6).Dressing Charges, (7).Doctor/consultant visit charges, (8). ICU/ICCU charges, (9.) Monitoring Charges, (10).Transfusion charges, (11). Anaesthesia charges, (12). Operation Theatre charges, (13.)Procedural charges/Surgeon's fees,(14).Cost of surgical disposables and all sundries used during hospitalization, (15). Cost of medicines, (16). All other related routine and essential investigations, (17). Physiotherapy,(18.) Nursing care charges for its services and all other incidental charges related thereto.

(b) Certain discount on Drugs/treatment/procedures/devices has been finalized. These are as under:

1. For devices/stents etc. not described under CGHS Rules, 15% discount on MRP (Maximum Retail Price).

2. In case of drugs not available in the CGHS Procedure, 10% discount on the MRP.

d) Regarding the patients admitted in tie-up hospitals, the empanelled hospitals should levy CGHS approved rates for the procedures for which the tie-up hospitals are empanelled. If no such rates are available, then there shall be a discount of 15 % on normal scheduled rates of the hospital.

(e) Cost of implant/stents/grfts is reimbursable in addition to package rates as per

(f) Hospital/diagnostic centers empanelled by National Highways & Infrastructure Development Corporation Limited, if any, shall not charge more the package rate/rates.

(g) Expenses on toiletries, cosmetics, telephone bills etc. are not reimbursable and are not included in package rates.

II. Package rates envisage duration of indoor treatment as follows:

Upto 12 Days: for Specialized (Superspeciality) treatment

Upto 7 Days: for the other Major Surgeries

Upto 3 Days: for Laparoscopic Surgeries/normal Deliveries

1 Day: for day care/Minor OPD surgeries.

III. Increased duration of indoor treatment due to infection, or the consequences of surgical procedure or due to any improper procedure and if not justified will not be allowed and expenses incurred thereon will not be reimbursed.

IV. However, Extended stay i.e. more than period covered in package rate, in exceptional cases, Supported by relevant documents and medical records and certified as such by hospital, the additional reimbursement shall be limited to accommodation charges as per entitlement, investigation charges at approved rates, and doctors visit charges (two visit/day) and cost of medicine for additional stay. The approval must be attached with the bill so sent for payment to the concerned.

V. The package rates/rates given in rate list are for Semi-private Wards. If the beneficiary is entitled for general ward there will be a decrease of 10% in the rates. For private ward entitlement, there will be an increase of 15 %. However the rates shall be same for investigation irrespective of entitlement, whether the patient is admitted or not and the test, per se, does not require admission.

VI. **DISCOUNTS:** Any discount on CGHS Package for Surgeries etc. to be mentioned.

VII. The maximum room rent for different categories would be:

a. General ward Rs. 1000/- per day

Semi-private ward Rs. 2000/- per day

Private ward Rs. 3000/- per day

Day Care (6 to 8 Hrs) Rs. 500/- (same for all categories)

b. Room rent is applicable only for treatment procedures for which there is no CGHS prescribed package rate. Room rent will include charges for occupation of Bed, diet for the patient, charges for water and electricity supply, line charges, nursing and routine up keeping.

c. During the treatment in ICU/ICCU, no separate room rent will be admissible.

d. Private ward is defined as a hospital room where single patient is accommodated and which has an attached toilet (lavatory and bath). The room should have furnishings. The room shall have furnishings like wardrobe, dressing table, bedside table, sofa set etc. as well as a bed for attendant. The room has to be air conditioned.

e. Semi private ward is a hospital room where 2 or 3 patients are accommodated which has attached toilet facilities and necessary furnishings.

f. General ward is defined as Halls that accommodate 4 to 10 patients.

g. Normally treatment in higher category of accommodation than the entitled category is not permissible. However in case of an emergency when entitled category accommodation is not available; admission in immediate higher category is to be allowed till entitled accommodation is available. Even in this case the empanelled centre has to charge as per entitlement of the patient.

VIII. The empanelled Hospital/Diagnostic centres shall honour permission letter issued by The Director (A&F)/ GM(HR) National Highways & Infrastructure Development Corporation Limited, and provide treatment/investigation, facilities as prescribed in permission letter.

IX. The hospital/diagnostic centre shall provide treatment/investigation on cashless basis to the Insured person and dependent family members of NHIDCL employees (serving).

X. If one or more minor procedures form part of a major treatment procedure than package charges would be permissible for major procedure and only 50% of charges for minor procedures.

XI. Any legal liability arising out of such services shall be the sole responsibility of the 2nd party and shall be dealt with by the concerned empanelled hospital/diagnostic centre. Services will be provided by the hospital/diagnostic centre as per the terms of agreement.

XII. Patient will be referred with a Permission letter signed by the competent authority. The cases referred between 4 pm to 9 am in next morning (Emergency cases) will be signed by Casualty medical officer and it will be responsibility of the Empanelled centre to get it signed by The Director (A&F) / GM(HR) National Highways & Infrastructure Development Corporation Limited on the next working day.

XIII. Direct admission without referral form should not be entertained at all except in life saving condition such as cardiac/neurological emergencies, road side accidents, emergencies needing immediate ventilator support with ICU care etc,. Such cases may be reported to the Director (A&F) / GM(HR) National Highways & Infrastructure Development Corporation Limited immediately and within 24 working hours positively with necessary documents only through authorized representative of empanelled centre. However, Ex-facto approval shall be given by the Director (A&F) National Highways & Infrastructure Development Corporation Limited after having complete and valid justification from the treating hospital, at the sole discretion of by the Director (A&F) National Highways & Infrastructure Development Corporation Limited. In case EX-POST FACTO approval is not granted by the Director (A&F) National Highways & Infrastructure Development Corporation Limited for reasons not providing valid justification by Empanelled center, responsibility lies with empanelled centre for any disputes regarding payment to patients.

XIV. During the Inpatient treatment of NHIDCL employees the 2nd party will not ask the attendant to provide separately the medicine/sundries/equipment or accessories from outside and will provide the treatment within the package rates, fixed by the CGHS which includes the cost of all the items.

XV. In case of any natural disaster/epidemic, the hospital/diagnostic hospital shall have to fully cooperate with the NHIDCL and will convey/reveal all the required information, apart from providing treatment.

XVI. The EMPANELLED CENTRE will investigate/treat the NHIDCL beneficiary/ patient only for the condition for which they are referred with permission, and in the specialty and/or purpose for which they are approved by NHIDCL. In case of unforeseen emergencies of these patients during admission for approved purpose/procedure, necessary life saving measures may be taken and concerned authorities may be informed accordingly afterwards with justification for approval.

XVII. The tie up hospital will not refer the patient to other specialist/other hospital without prior permission of NHIDCL authorities.

XVIII. **The empanelled centre will have to report admitted patients on daily basis to the Medical superintendent on e-mail address**

S j a j u 1 @yahoo.in/jajus@gov.in regarding statement showing details of NHIDCL employees person under indoor treatment as per format given by NHIDCL, failing which hospital may be de- empanelled.

XIX. Feedback from duly signed by admitted referred patient must be attached while preferring the bills, failing which bill will not be processed and will be returned back for needful.

XX. SPECIAL TERMS AND CONDITION FOR LABORATORY SERVICES

1. The tenderer or his representative should be available / approachable over phone and otherwise on all the days.
2. In emergencies, the lab should be prepared to inform Reports over the telephone/e-mail.
3. The lab must be CGHS empanelled and should be NABL accredited for Histopathology, Microbiology and Biochemistry for atleast 5 Years with standard equipment, re-agents etc, and trained manpower.
4. Participating Lab should have facility of immune Histopathology, P.C.R and other recent diagnostic tests.
5. It will be the responsibility of the lab to collect samples & deliver reports.
6. Bills should be sent monthly in triplicate, and should be accompanied by a copy of each of requisition form. The lab shall deliver reports in duplicate to the hospital in person.
7. The lab in tie-up shall collect samples daily from the hospital or as requested by the competent authority from time to time.
8. Committee members shall visit the lab at any time either before entering in to a contract, or at any time during the period of contract. The tenderer shall be prepared to explain / demonstrate to the queries of the members.

XXI. SPECIAL TERMS AND CONDITIONS FOR BLOOD BANK

1. The tenderer should have necessary facilities for round the clock (24 hours) supply of the Whole Human Blood and various blood components
2. The bidder should have the necessary and valid license from the appropriate authority to run the Blood Bank and shall submit copy of such document with the tender application form.
3. Under the tie-up arrangement, the requisition shall be made on the "in house standard form" duly signed by the attending doctor of hospital, and countersigned by the casualty medical officer (CMO) /Dy. Medical Superintendent / Medical Superintendent with the rubber stamp of the hospital, and shall contain particulars of units of Blood or blood components, name of the patient, Insurance number of the Insured person (IP) patient as well as the MRD No. /Inpatient No/Bed No, along with provisional diagnosis. Any requisition form sent to you not in prescribed manner, as stated above is not to be considered by your Blood bank / office and no claim shall be accepted unless the requisition as aforesaid.
4. The whole Human Blood and Blood components should be screened for all routine and special investigations including Blood grouping, Typing, Cross Matching and other standard as well as specialized tests for HIV, Hepatitis, etc.
5. Preference will be given to those institutions which have certification from competent authority such, as ISO/National Accreditation Boards etc.

6. Bills should be sent monthly in triplicate, and should be accompanied by a copy of each of the requisition forms.
7. Members of committee constituted by the Director (A&F) NHIDCL shall visit the institution at any time either before entering in to a contract, or at any time during the period of contract. The bidder shall be prepared to explain/arrange demonstration to the queries of the members.
8. The hospital authority reserve the right to accept or reject, in public interest, part or whole of tender without assigning any reason thereof.
9. The tenderer shall put his signature endorsing and accepting the above terms and conditions.
10. The services should be made available round the clock on all days.
11. If hospital authority certify emergency/lifesaving requirement of human blood and blood components blood bank must provide same without donation.

2. PAYMENT SCHEDULE

The empanelled hospital/diagnostic centre will send bills along with necessary supportive documents to the GM(HR) NHIDCL as soon as bills are generated after discharge of patient for further necessary action. Copy of the discharge slip incorporating brief history of the case, diagnosis, details of procedure done, reports of investigations, Discharge summary, original receipts of medicines/implants, stickers of implants, wrappers of costly medicine/equipment [costing more than 1000 rupees], treatment given and advice shall be submitted by the hospital/diagnostic center along with the **bill in duplicate in prescribed proformas**. The bills must be submitted to this office within 3 to 15 days of discharge/investigation to this office for payment. The bills received after more than 15 days are liable to be rejected.

3. DUTIES AND RESPONSIBILITIES OF EMPANELLED HOSPITALS/DIAGNOSTIC CENTRES

It shall be the duty and responsibility of the hospital at all times, to obtain, maintain and sustain the valid registration and high quality and standard of its services and healthcare and to have all statutory/mandatory licenses, permits or approvals of the concerned authorities as per the existing laws.

4. DURATION

The agreement shall remain in force for a period of two year and may be extended for subsequent period (if satisfactory services to NHIDCL beneficiaries) at the sole discretion of the Director (A&F), NHIDCL subject to fulfilment of all terms and conditions of this agreement and with mutual consent. Agreement to be signed on Stamp paper of appropriate value before start referring the patients. Cost of stamp paper and incidental charges related to agreement shall be borne by the Empanelled centre. Agreement will be effective w.e.f date of signing of the agreement.

5. HOSPITAL/DIAGNOSTIC CENTRE'S INTEGRITY AND OBLIGATIONS DURING AGREEMENT PERIOD

The Hospital is responsible for and obliged to conduct all contracted activities in accordance with the Agreement, using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Agreement. The Hospital is obliged to act within its own authority and abide by the directives issued by the NHIDCL. The hospital is responsible for managing the activities of its personnel and will hold itself responsible for their misdemeanors, negligence, misconduct or deficiency in services, if any.

6. LIQUIDATED DAMAGES

Empanelled centre shall provide the services as specified by the NHIDCL under terms & conditions of this agreement. In case of violation of the provisions of the agreement by the empanelled centre there will be forfeiture of payment of the incoming/pending bills. For over billing and unnecessary procedures, the extra amount so charged will be deducted from the pending/further bills of the Hospital and the NHIDCL shall have exclusive right to terminate the contract at any time.

7. TERMINATION FOR DEFAULT

I. The Director, NHIDCL, New Delhi may, without prejudice to any other remedy and for breach of Agreement in whole or part may terminate the contract in following circumstances.

- a. The Second Party will not terminate the agreement without giving notice of three (3) months.
- b. If the Hospital fails to provide any or all of the services for which it has been empanelled within the period(s) specified in the Agreement, or within any extension period thereof if granted by the NHIDCL pursuant to condition of Agreement or
- c. If the Hospital fails to perform any other obligation(s) under the Agreement.
- d. If the Hospital, in the judgment of the NHIDCL is engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.
- e. If the hospital fails to follow instruction, guidelines, on repeated submission of bills, on repeated deficiencies etc., the Institution shall be de-empanelled without giving any opportunity.

II. If the Hospital is found to be involved in or associated with any unethical illegal or unlawful activities, the Agreement will be summarily suspended by NHIDCL without any notice and thereafter may terminate the Agreement, after giving a show cause notice and considering its reply, if any, received within 10 days of the receipt of show cause notice.

III. PENALTY CLAUSE

(A) Patient can't be denied treatment on the pretext of non availability of beds/Specialists failing which treatment may be arranged from other hospital and penalty OF RUPEES 5000(Five thousand only) will be IMPOSED ON Empanelled hospital against incoming/pending bills/Security money, which will be effective after receiving the written complaint from NHIDCL beneficiaries/Director, NHIDCL, New Delhi.

(B) In case of premature termination of contract/agreement by the empanelled centre, it will have to deposit Rs Two Lakh as penalty to the Director (A&F), NHIDCL. Affidavit of appropriate value for the same to be given at the time of agreement. If Hospital hesitates to deposit money the same will be deducted from incoming pending bills.

8. INDEMNITY

The Hospital shall at all times, indemnify and keep indemnified NHIDCL against all actions, suits, claims and demands brought or made against in respect of anything done or purported to be done by the Hospital in execution of or in connection with the services under this Agreement and against any loss or damage to NHIDCL in consequence to any action or suit being brought against the NHIDCL, along with (or otherwise), Hospital as a party for anything done or purported to be done in the course of the execution of this Agreement. The Hospital will at all times abide by the job safety measures and other statutory requirements prevalent in India and will keep free and indemnify the NHIDCL from all demands or responsibilities arising from accidents or loss of life, the cause or result of which is the Hospital negligence or

extra cost to NHIDCL and will not hold the NHIDCL responsible or obligated. NHIDCL may at its discretion and shall always be entirely at the cost of the tie up Hospital defends such suit, either jointly with the tie up Hospital or separately in case the latter chooses not to defend the case.

9. ARBITRATION

If any dispute or difference of any kind whatsoever (the decision whereof is not being otherwise provided for) shall arise between the NHIDCL and the Empanelled Center upon or relation to or in connection with or arising out of the Agreement, shall be referred to for arbitration by the Director, NHIDCL, New Delhi who will give written award of his/his decision to the Parties. Arbitrator to be appointed by Director, NHIDCL, New Delhi. The decision of the Arbitrator will be final and binding. The provision of Arbitration and Conciliation Act, 1996 shall apply to the arbitration proceedings. The venue of the arbitration proceedings shall be at office of the Director, NHIDCL, New Delhi. Any legal dispute to be settled in New Delhi Jurisdiction only.

10 MISCELLANEOUS

- a. Nothing under this Agreement shall be construed as establishing or creating between the Parties any relationship of Master and Servant or Principle and Agent between the NHIDCL and Empanelled Center.
 - b. The Empanelled Center shall not represent or hold itself out as an agent of the NHIDCL. The NHIDCL will not be responsible in any way for any negligence or misconduct of the Empanelled Center and its employees for any accident, injury or damage sustained or suffered by any NHIDCL beneficiary or any third party resulting from or by any operation conducted by and behalf of the Hospital or in the course of doing its work or perform their duties under this Agreement of otherwise.
 - c. The Empanelled Center shall notify the NHIDCL Hospital of any material change in their status and their status and their shareholdings or that of any Guarantor of the Empanelled Center in particular where such change would have an impact in the performance of obligation under this Agreement.
 - d. This Agreement can be modified or altered only on written Agreement signed by both the parties.
- ii) Should the Empanelled Center wind up or partnership is dissolved, the NHIDCL shall have the right to terminate the Agreement. The termination of Agreement shall not relieve the Empanelled Center or their heirs and legal representatives from their liability in respect of the services provided by the Empanelled Center during the period when the Agreement was in force.
- The Empanelled Center shall bear all expenses incidental to the preparation and stamping of this Agreement.

11 TDS DEDUCTIONS

TDS will be deducted as per Income Tax Rules.

12 NOTICES

- (i). Any notice given by one Party to other pursuant to this Agreement shall be sent to other party in writing by Registered Post at the official addressee given in tender form.
- (ii). A notice shall be effective when served or on the notice's effective date, whichever is later. Registered communication shall be deemed to have been served even if it returned with the remarks like refused, left, premises locked etc.

The Director (A&F), NHIDCL, New Delhi reserves the right to accept or reject any tender without assigning any reason thereof.

(Name and signature of proprietor)

Dated

Signatures

Name

Place:

(With seal/rubber stamp)

(On Rupees 100/- Stamp paper)

UNDERTAKING

I/We _____ (name of proprietor/Director) have carefully gone through and understood the contents of the Document form and I/We undertake to abide myself/ourselves by all the terms and conditions set forth. I/We are legally bound to provide services to NHIDCL Beneficiaries as per CGHS rates and terms and conditions of Tender documents failing which the Director(A&F) NHIDCL, New Delhi is entitled to take action against me/us as he deems fit. I/We also undertake to provide uninterrupted services otherwise alternative arrangements will be made at the risk and cost of our institute.

I/We undertake that the information submitted along with document and Annexure I is correct and also fully understand the consequences of default.

I/We certify herewith that my/our empanelled/Hospital/diagnostic centre has never been de-empanelled/ black listed by any NHIDCL/CGHS or any other Govt. Institution/empanelling centre in the last three years.

Date:

Place:

(Name and Signature with seal/rubber stamp)

MINIMUM REQUIREMENTS
(To be submitted duly filled along with document form)

1. Name of the Hospital with complete address _____

 2. Telephone No. _____
 3. Fax no: _____
 4. Mobile No. _____
 5. Distance from NHIDCL (approx) _____
 6. Name, designation along with contact no's (landline and mobile) of authorized person:
_____ (attach authority letter)
 6. Bed strength of the Hospital (AS PER SPECIALTIES APPLIED FOR) _____
 7. No of ICU Beds (AS PER SPECIALTIES APPLIED FOR): _____
 8. No of functioning Operation Theatres: _____
 9. Name of existing empanelled organizations/institutions: _____
 - 10 .List of Availability of full time specialist/super specialist along with their Degrees / certificates for which center is going to empanelled :(separate sheet be attached)

 11. List of Availability of part-time and on call specialist/super specialist alongwith their Degrees /certificates for which center is going to empanelled :(separate sheet be attached) _____
 12. List of Available specialties for which the hospital is interested for tie-up arrangement: (As per Annexure-II) _____
 13. Actual Rate list of hospital/empanelled centre for various packages/procedures. (to be Submitted along with tender form) _____
 14. Category of the hospital (As per CGHS) NABH, NON NABH, SUPERSPECIALTY HOSPITAL (attach proof) _____
 15. Demand Draft of Rs. 500 /- (cost of tender document) to be submitted along with tender document.
Name of Bank _____
Branch _____
Amount _____
Date _____
 16. Name of banker and account no. (ECS Transfer Details) _____
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Enclosure: List as per Index:

(Name and signature of proprietor)

Note-

Technical evaluation of the centres shall be based on information provided by the tenderer on the above mentioned points 1 to 21 and the tenderer will have to mandatory provide documentary proof for the same. No future correspondence in this regard shall be entertained in this regard. A duly constituted committee will visit the centre for inspection who will qualify technical bid.

As per CGHS

Specialities for Empanelment :-

(Tick the specialities which want to be empanelled by centre)

A) Super Speciality Treatment

1. Vascular Surgery ()
2. Cardiology + CTVS ()
3. Neurology + Neurosurgery ()
4. Nephrology + Dialysis (24 Hours) ()
5. Urology +Urosurgery ()
6. Gastrosurgery ()
7. Gastroenterology (ERCP, UGIE, Colonoscopy) ()
8. Paediatric Surgery ()
9. Medical Oncology, Chemotherapy & Radiotherapy ()
10. Oncosurgery ()
11. Nicu + PICU tertiary care ()
12. Burn Management ()
13. Plastic Surgery ()
14. Reconstructive Surgery ()
15. Trauma & Critical Care ()
16. Maxillofacial surgeries (Maxillary & Mandibular Fractures). ()
17. Minimal invasive surgery. Endoscopic & arthroscopic surgeries. ()
18. Spine Surgeries ()
19. Endocrinology & Endocrine Surgery ()
20. Retina surgery/VRS ()
21. VFA ()
22. OCT ()
23. CCT ()
24. Strabismus & oculoplasty & adnexa & other specialised surgeries ()
25. BERA / BEP ()
26. Pure tone audiometry ()
27. Tympanogram ()

B) SUPER SPECIALITY INVESTIGATION

1. CT Scan ()
2. PET ()
3. Echo/Stress Echo ()
4. TMT ()
5. Holter ()
6. MRI ()
7. Mammography ()
8. CT Angio ()
9. MR Angio ()
10. MRCP ()
11. PFT & Bronchoscopy ()
12. Bone DEXA Scan ()
13. Bone Densitometry ()
14. Specialised & Immunological Investigation (NCV/EMG, EEG) ()
15. Nuclear Medicine (DTPA Thyroid Scan) ()
DTPA-Renal Scan ()

C) SECONDARY CARE (whenever need arises) :-

1. Medicine ()
2. Surgery ()
3. Obs & Gynae & Complicated Gynae Surgery ()
4. Paediatrics ()
5. Orthopedics ()
6. ENT – Indirect Laryngoscopy ()
7. Radiology ()
8. Blood Bank Services ()
9. Ultra sonography & Doppler Studies, IVP & other special radiological investigation (24 Hours)
) RGU/MCU ()
10. ICU Care ()

D) Lab (24 Hours) for Basic Emergency Investigation :-

1. Microbiology / Special Hematological Services ()
2. Endocrinology ()
3. Histopathology ()
4. Immunological Studies ()
5. Serological ()
6. Cultures ()

E) Blood Bank Services (24 Hours availability) ()

F) Dental Services :-

1. Dental X-rays & OPG ()

G) ALS Ambulance Services 24 Hours from Tie up Hospital. ()

(Name and signature of proprietor with seal)

